

Citadel - Data Centre Hosting & Management

ICT Services



Benefits

- Flexibility with three different hosting options, depending on your current and future needs.
- A Cloud environment where you plan how you want to engage and when.
- The ability to integrate your hosting solution with other aap³ solutions offerings.
- aap³'s highly experienced ITIL Service Management & Project Management personnel.
- Fully outsourced ICT Services model (see Core versus Context overleaf).

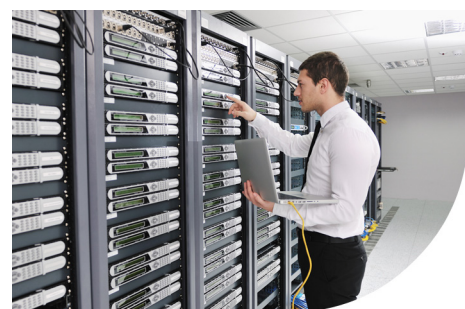
“Flexible options to suit the pace of your business”

As part of aap³'s total solution package, we offer tiered data centre hosting facilities.

- Tier 3 is hosted from our own facilities in Chilworth, offering basic cost effective hosting for non mission critical applications.
- Tier 2 hosting is via our fully managed data centre warehouse facility, with full service continuity.
- Tier 1 hosting is with our hosting partner offering hardened security 24 x 7 guaranteed 5 x 9 availability.

aap³ can offer software as a service model (SAAS model), where we manage the application through a service level agreement with the client. Alternatively we can offer managed device support where the client maintains application support.

Our project management team combines our expertise in all major virtualisation platforms, storage, security, network and management provisioning solutions to deliver highly efficient solutions based on Cloud principles for enterprise adoption.



Core Vs Context

“Core versus Context deals with the classification and management of Core tasks, tasks that deliver sustainable competitive advantage, and Context tasks, all other tasks that support your business”

See our White Paper on Core Context www.aap3.com

aap³ as a one stop shop Systems Integrator, Managed Service Provider and a Managed Hosting Partner, with the skills to design, build, host and manage a range of IT and business systems, we can create a bespoke solution for your business.

Some of the typical challenges companies face when using data centres are:

- Their data centre is full but new deployment space is required.
- Their operations teams' time is maxed out on basic system tasks.
- A new business system is needed but in-house skills are not available.
- They require burstable capacity on an as needed basis (pay for play).

A major advantage to using aap³ Data Centre Hosting and Services is our **fully integrated solutions offerings**. Our range of Products and Services can be combined to generate the most effective ICT solution stack to meet the most challenging ICT demands.

Our ICT Services consists of Network Engineering, Local/Remote ICT Support, Telepresence Installs and Management, Web Services and Application Development, as well as a full IT Recruitment service. All services can be used individually or integrated to supplement each other and provide a complete tailored solution to match your needs.

The power to have an ICT vendor deliver, install and support a full end-to-end outsourcing solution and provide a flexible engineering resource can be a key tool for business improvement and allows you to focus on your core business critical tasks whilst we deliver your context tasks.